

Accessing Your Health Information Using Phone Apps

Background

If you have an active MyChart account you can now access your health information using 3rd party applications. The information available to the apps is identical to information available on your MyChart account. The full list of compatible apps is available here: <https://www.ppochildrens.org/list-of-applications-compatible-with-epic-mychart/>

This list of APPs provided on the above referenced we page was obtained from Epic and is current as of November 2019. Providing the list of compatible Apps to patients is part of a Meaningful Use/ Promoting Interoperability requirement. As such, this list does not constitute an endorsement of these Apps by the PPOC or by your primary care provider. Health information accessed by these Apps after you provide authorization will be subject to the privacy policies of the respective Apps.

Please be advised that Federal HIPAA Privacy and Security protections do not apply to developers of APPs which request access to your medical records. Please pay attention to the privacy and security policies for each APP you choose to use to ensure that you are comfortable with how they will use your personal health information.

Workflow

Once you select and download a compatible app you will be directed to your MyChart login page where you will login and establish your identity.

You will then be taken to the authorization page, where information about the third-party app and a list of permissions requested by the app is displayed. You can then authorize or deny the app's request to access your MyChart data.

PPOC PATIENT INSTRUCTIONS FOR AUTHENTICATING API ACCESS

Here's an example of what the authorization page looks like:

The screenshot shows the MyChart interface for granting access to the Medication Tracker app. At the top, the MyChart logo and tagline 'Your secure online health connection' are visible. The main heading is 'Allow Access to Your Account'. Below this, a warning states: 'Medication Tracker wants you to share your health data with them by linking your MyChart account. Note that this app might have been created by a developer who is not affiliated with your healthcare organization.'

The section 'What you need to know about Medication Tracker' provides details before allowing access:

- Who is offering the app?** This app is provided by your healthcare provider, who must follow HIPAA federal health privacy laws.
- How is this app funded?** This app is funded by your healthcare provider. This app is funded by grants from NIH and NSF.
- Where does this app save your data?** This app saves your data locally on your device.
- Who has access to your data when you provide it to this app?** Other than you, the following people may have access to the data that you provide this app: People you authorize. You will specifically approve each time your information is accessed or shared.
- Does this app allow you to obtain a record of the data that it has collected about you?** This app allows you to obtain a complete record of the data that it has collected about you.
- Does this app allow you to delete the data it has stored about you?** This app allows you to delete all of the data that it has stored about you. Keep in mind that, even if the app has deleted your data, the app can't get back data provided to third parties. The app can continue to use your data according to the agreement even if you close your account and delete the app from your device.
- How does this app use your data?** This app may use data about you to improve its services in the future.

The 'Allow or Deny Access' section states: 'Medication Tracker wants your permission to access the following information:'. A clock icon indicates 'This app will have access to your information until Tuesday September 11, 2018, 4:47 PM'. The permissions listed are Allergies, Primary Care Provider, Medications, and Plan of Care.

A warning follows: 'If you have concerns with any one of the points listed above, please deny Medication Tracker from accessing your account.'

At the bottom, there is a checkbox for 'I have read the full Terms of Use' and two buttons: 'DENY ACCESS' and 'ALLOW ACCESS'.

After granting access to one or more third-party apps, you can review and revoke existing authorizations from the new Manage My Account and Devices page in MyChart (Profile > Linked Apps and Devices).

The screenshot shows the 'Manage My Linked Apps and Devices' page. The title is 'Manage My Linked Apps and Devices' with a printer icon in the top right. Under the heading 'Services Accessing My Account', it says 'You've given the following apps permission to access your data.' Below this is a large grey box with the text 'You have not authorized any applications.'

Under the heading 'My Linked Devices', it says 'You've added the following devices as trusted devices.' Below this is another large grey box with the text 'You have not authorized any devices.'

At the bottom center, there is a button labeled 'BACK TO HOME PAGE'.